

PURAPPOOL®

WARRANTY

Domestic Chlorinators: Pura GOLD all sizes [2021]

This equipment has been manufactured and tested to the highest International standard and it offers the following Warranty.

1. The Power Pack will be repaired or replaced at no charge for a period of 36 months from the date of purchase should it be found, after examination, that failure has been caused by faulty workmanship or material.
2. The Electrolytic Cell carries a 2-year repair/ replacement warranty.
3. Ancillary parts not manufactured by the manufacturer, such as switches, timers etc. The guarantee or warranty extended to the purchaser will be limited to the guarantee or warranty available to the manufacturer by their supplier. Any warranty of the manufacturer in relation to any such parts is excluded. No Warranty is included on Fuses, timers, springs on enclosure interface doors & switches.
4. Adverse operating conditioning beyond the control of the manufacturer such as improper voltage or water pressure, excessive ambient temperature, un ventilated submerged or underground pump rooms with high humidity or any condition that adversely affects the performance of the equipment will render this warranty null and void.
5. Defective equipment must be returned to the manufacturer or dealer as soon as the purchaser becomes aware of the defect and all transport must be prepaid. The manufacturer or the Dealer shall be responsible for any goods damaged in transit.
6. If the equipment after examination is found to be defective it will be repaired or replaced free of charge (Transport Cost must be borne by the purchaser). However, if upon inspection of the equipment it is found that the terms of this warranty are not satisfied, then the usual charges of the manufacturer for repair or replacement will have to be borne by the purchaser.
7. Any liability of the manufacturer pursuant to the Trade Practices Act 1974, as amended, for a breach of a condition or warranty shall be limited to replacing or acquiring the equipment or part thereof) where the same has been supplied.

8. The maximum liability of the manufacturer incurred by the manufacturer shall not in any case exceed the contract price for the equipment or the product parts or components thereof claimed to be defective. Further, the manufacturer shall not be liable for any loss, damage or delay directly or indirectly caused by any malfunction of or defect of or failure of the equipment other than as expressly provided in this warranty.
9. Products sold by the manufacturer are designed for use with swimming pool water balanced in accordance with the Langeller Saturation Index with a pH range of 6.8 – 7.8. Chlorine level should not exceed 4ppm and the salt level should not exceed 7000 ppm.
10. The manufacturer will not be held liable for damage caused by, but not limited to, corrosion, scaling or stress.

The warranty is void under the following circumstances.

1. Installation is carried out incorrectly by a person other than a person authorized by the manufacturer or the Dealer to do so.
2. The Power pack or Cell is serviced by any person other than a person authorized by the manufacturer or the Dealer to do so.
3. Correct Salt Levels are not maintained at all times.
4. The Power Pack is not protected from the elements.
5. The power pack is not operated in a position / area with good ventilation.
6. Water has been allowed to enter the Power Pack.
7. Run in a commercial installation will void all warranty.
8. Insects infestation or penetration by dust, sand or other foreign particles inside the power pack.
9. Damage beyond our control.
10. Equipment has been misused, neglected, damaged. Repaired without authorization or altered in any way.
11. All Warranty claims must have proof of installation date and by whom.
12. Excessive amounts of pool clarifier & copper algaecide solutions can damage the chlorinator plates all warranty will be void.

This warranty is applicable to workmanship and material only.

This warranty is not transferable.

This unit is for use in Domestic Swimming Pools only where the correct size unit produces enough Chlorine with approx. 11 hours of operation. Extending periods to gain more chlorine production voids the warranty.